

# Privacy Policy

**Effective Date:** 01/03/2025

## Introduction

At BinexFx, we are committed to protecting and respecting your privacy. This Privacy Policy outlines the types of personal data we collect, how we use, store, and protect your data, and your rights regarding your personal information. By using our services, you agree to the terms outlined in this Privacy Policy.

## 1. Information We Collect

We collect the following types of personal data from our clients:

- **Personal Identification Information:** Name, address, email address, phone number, date of birth, nationality.
- **Financial Information:** Bank account details, transaction history, payment information.
- **Trading Data:** Information regarding your trading activity, including order history, positions, account balance, margin levels, and other trading-related data.
- **Identification Documents:** Passport, national ID, utility bills, or any documents required for verification purposes.
- **Device and Usage Information:** IP address, browser type, operating system, access logs, and information related to how you use our website and services.

## 2. How We Use Your Information

We use your information for the following purposes:

- To provide forex trading services and related products to you.
- To verify your identity and comply with legal and regulatory requirements.
- To process payments, withdrawals, and other financial transactions.
- To communicate with you about your account, trading activities, and updates to our services.
- To enhance our website, improve customer service, and offer personalized services.
- To detect fraud, monitor for suspicious activity, and ensure compliance with our terms and conditions.
- To fulfill any other purpose for which the information was provided.

## 3. How We Share Your Information

We do not sell or rent your personal data to third parties. However, we may share your information with:

- **Service Providers:** Third-party vendors that provide services on our behalf, such as payment processors, data hosting, or marketing services.
- **Regulatory Authorities:** We may disclose your personal information to comply with local regulations or requests from government authorities.
- **Legal and Compliance Purposes:** If required by law or legal processes, we may share your data to protect our rights or comply with a court order.

#### 4. Data Retention

We retain your personal data for as long as necessary to provide our services and comply with legal, regulatory, and contractual obligations. Once data is no longer needed, we will take appropriate steps to securely dispose of it.

#### 5. Data Security

We implement industry-standard security measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. These measures include encryption, firewalls, and access control protocols.

However, no data transmission over the internet or electronic storage method is 100% secure. While we strive to protect your data, we cannot guarantee its absolute security.

#### 6. Your Rights

You have the right to:

- **Access:** Request access to the personal data we hold about you.
- **Correction:** Request the correction of inaccurate or incomplete data.
- **Deletion:** Request the deletion of your personal data, subject to legal and contractual obligations.
- **Withdrawal of Consent:** You can withdraw your consent for certain data processing activities at any time.
- **Objection:** Object to the processing of your personal data, including direct marketing.

To exercise any of these rights, please contact us at [Insert Contact Email].

#### 7. Cookies

Our website may use cookies to enhance user experience. Cookies are small text files stored on your device that allow us to remember your preferences, improve functionality, and analyze how our site is used. You can control cookie settings through your browser settings.

## **8. International Transfers**

BinexFx is based in Dubai, United Arab Emirates. By using our services, you consent to the transfer of your data outside your country of residence, including to countries that may not offer the same level of data protection as your own.

## **9. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Effective Date." Please review this Privacy Policy periodically to stay informed of any updates.

## **10. Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

BinexFx  
3rd Floor, Burlington Tower,  
Marasi Dr, Business Bay,  
Dubai, United Arab Emirates  
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